



**PARTNERSHIP PLAN 2009-10**  
As at 19/5/09

The Communication Plan will sit alongside the Partnership Plan in order to achieve reduction in fear of crime in the borough.

Coordinator: Surrey County Council

<b>FEAR OF CRIME</b>			
<b>SPEEDING AND DRIVER BEHAVIOUR</b>			
<b>Successful outcome</b>	<b>Target</b>	<b>Actions</b>	<b>Monitoring</b>
1. To make an example of bad behaviour and demonstrate that bad driving and speeding is unacceptable behaviour which will be penalised in the borough.	TBC	a.. Continue to support Community Speedwatch Scheme by marketing to the community.	Propose production of flyers or leaflets promoting SpeedWatch – PLEASE CONFIRM (NC).
		b. James Norbury (SP) to investigate 'name and shame' concept of motorist convicted of motoring offences. (Areas of high fear of crime are Churchill Hill, Crawley Hill, Hamesmoor Road)	
		c. Communicate stories on driver behaviour, with reassurance message.	Propose article on driver behaviour for autumn issue of Heathscene – PLEASE CONFIRM (NC).
		d. Jane Biscombe to monitor the work being done on driver behaviour as part of Quake 2 in order to use best practise locally.	
<b>PERCEPTIONS</b>			
<b>Successful outcome</b>	<b>Target</b>	<b>Actions</b>	<b>Monitoring</b>
1. To reduce the gap between reality and perception of crime			Reassurance article on PP priorities for 09/10 being published in summer issue of Heathscene (NC).
2. To reduce intergenerational gap between older residents and young people			Heatherside consultation (July) to focus on bringing together younger and older residents (NC).
<b>COMMUNICATIONS</b>			
<b>Successful outcome</b>	<b>Target</b>	<b>Actions</b>	<b>Monitoring</b>
1. To underpin all communications with			Ongoing (NC).

reassurance and co solutions between the public and the Partnership.			

Coordinator: Surrey Heath Borough Council

<b>ORGANISATIONAL</b>			
<b>SECTION 17</b>			
<b>Successful outcome</b>	<b>Target</b>	<b>Actions</b>	<b>Monitoring</b>
1. For partner agencies to observe section 17 in their own organisations.		a. Partners to identify where section 17 is practiced and report back to the partnership.	Summer 09 (June) issue of Community safety e-update will link to a new section on the SSHP summarising Section 17 (NC).
		b. Nicky Collinson to send round the community safety newsletter to all partner so as to be circulated to all staff.	
<b>INFORMATION SHARING</b>			
<b>Successful outcome</b>	<b>Target</b>	<b>Actions</b>	<b>Monitoring</b>
1. To have a timely and confidential information sharing system in order to better equip the assessment process as well as problem-solving at CIAG and JAG.		a. Jane Biscombe (SCC) to find out about secure email systems.	Kevin C finding out about govt connect for SHBC and partnership 25/6/09.
2. To have accurate, comprehensive and factual recording of notes of meetings at CIAG and JAG		TBC	

Coordinator: Surrey Police

<b>PUBLIC PLACE DISORDER</b>			
<b>SOCIAL DISORDER AND CRIMINAL DAMAGE – FRIMLEY AND OLD DEAN</b>			
<b>Successful outcome</b>	<b>Target</b>	<b>Actions</b>	<b>Monitoring</b>
1. To reduce social disorder and criminal damage		a. There is a need to understand the nature of the problem in the hotspot areas. James Norbury has been requested to obtain intelligence and full scoping (when, where, who, how) on the crime and disorder incidences for the last six months (13/3/09). Any problems arising from further analysis will be passed to JAG to problem solve.	
<b>ALCOHOL AND PUBLIC PLACE VIOLENCE/DAMAGE IN CAMBERLEY TOWN CENTRE</b>			
<b>Successful outcome</b>	<b>Target</b>	<b>Actions</b>	<b>Monitoring</b>
1. To increase positive perception of residents in CTC.		a. To release stories of outcomes of actions taken to manage crime and disorder in the area and to reassure that steps are taken to maintain community safety.	
		b. James Norbury to investigate 'name and shame' individuals banned from CTC.	
2. To tackle social disorder and damage and to manage the situation at CTC		a. Work in partnership with the Night Economy Group on their action plan. James Norbury is chair of this group and will provide the information.	
<b>SECONDARY FIRES</b>			
<b>Successful outcome</b>	<b>Target</b>	<b>Actions</b>	<b>Monitoring</b>
1. To educate potential perpetrators that starting secondary fires is a criminal offence			
2. To educate graffiti and litter offenders that it is a criminal offence		1. Jacqui Walker to investigate if graffiti tags are recognised by EH officers in order to know who the offenders are, in order to educate.	
		2. Community warden (SHBC) will be using headcam and issuing Fixed Penalty Notices to deter littering.	Headcam used has been discontinued temporarily due to being advised of fault 25/6/09.

Coordinator: Surrey Police

<b>PRIORITY CRIMES</b>			
<b>DOMESTIC ABUSE</b>			
<b>Successful outcome</b>	<b>Target</b>	<b>Actions</b>	<b>Monitoring</b>
1. To attempt to measure impact of having an outreach service		a. Surrey Women's Aid are reviewing their system for data collection. Jane B/Jacqui W to follow up. At the moment there is no system set up to enable tracking from referral point to take up point.	
2. A reduction in repeat domestic abuse cases		a. Continue to increase awareness to agencies, public and companies via publicity week in October 2009.	Campaign for DA Week 09 in development, with school project progressing forward (NC).
3. Increase in number of successful prosecutions		a. Jacqui Walker to investigate best way of doing this with Gordon Falconer	
<b>BURGLARIES DWELLING</b>			
<b>Successful outcome</b>	<b>Target</b>	<b>Actions</b>	<b>Monitoring</b>
For residents in vulnerable areas to understand how to prevent the crime by reducing easy access to dwellings		1. Targeted communications on how to reduce easy access to burglars.	Anti-burglary postcards being developed for multi-agency use May/June (NC).
		2. Participate in national campaigns.	Participation in Burglary Action Day (7 April) with press release and display in SHBC contact centre (NC).
<b>HIGH VALUE VEHICLE BURGLARIES</b>			
<b>Successful outcome</b>	<b>Target</b>	<b>Actions</b>	<b>Monitoring</b>
For motorists in vulnerable areas to understand how to prevent the crime by reducing easy access to their vehicles		1. Visit high value dealers to target partnership advice to buyers.	
		2. Drop in flyers on how to prevent car theft at premises near main roads (A30 ) in the borough.	

Coordinator: Primary Care Trust

<b>SUBSTANCE MISUSE</b>			
<b>CLASS A DRUG SUPPLY</b>			
<b>Successful outcome</b>	<b>Target</b>	<b>Actions</b>	<b>Monitoring</b>
1. To protect communities through tackling drug supply, drug related crime and antisocial behaviour		a. Work with the Night Time Economy Group to reduce circulation of drug supply in CTC	
2. To prevent harm to children, young people and families affected by drug misuse			
3. Delivering new approaches to drug treatment and social re-integration			
4. Public information campaigns, communications and community engagement events held			SSHP to support National Tackling Drugs Week (June 8-12) via communications and displays if possible (NC).
<b>ALCOHOL MISUSE</b>			
<b>Successful outcome</b>	<b>Target</b>	<b>Actions</b>	<b>Monitoring</b>
1. Surrey Heath residents have improved awareness of the effects of alcohol abuse and its link to crime and disorder	NI 39, 21, 115	Undertake an awareness campaign in Surrey Heath targeting hazardous drinkers by adapting the "know your limits" national campaign materials. Link with local services, websites etc	Reduction in the % of people in Surrey Heath who think that people being drunk or rowdy in public places is a very big problem in their area (Place Survey)
		Promote brief intervention training to key local professionals including youth workers, neighbourhood specialist officers, Community Support Officers.	Numbers of people trained in brief interventions
		Target young people with a campaign around binge drinking. Do this in partnership with local schools, colleges and Youth Development Service.	Evaluate young people's views on the effectiveness of awareness campaign
2. There is reduced harm associated to alcohol in Surrey Heath residents	PSA 25	Collect data from Frimley Park Hospital A&E Dept on alcohol related incidents (new pilot scheme at RPH underway)	Monthly anonymous data gathered and forwarded to the CDRP
		Provide support to those identified via CIAG and Jag who are	Quarterly reports from CIAG and JAG

		causing disproportionate disorder in their community who abuse alcohol	documents support given to people abusing alcohol
3. Improve the health of people living with an alcohol related problem			Performance management information from Surrey DAAT collected on the effectiveness of treatment centres and services and presented to the CDRP